

Telephone and Texting

- How many phone calls do you usually receive and make in one day?
- Have you ever had a problem with your phone bill? What did you do?
- Have you ever dialed the wrong number? What happened? How did you feel? (frustrated, embarrassed, relaxed, etc.)
- Have you ever left a voice mail or a message on an answering machine?
- Is it difficult to communicate to someone who doesn't speak English very well?
- Do you receive phone calls when you are already engaged to another call?
- How many people in your family have a cell phone?
- What cellphone company do you use?
 - How did you decide to use this company?
 - Are you happy with this company?
 - How long have you used that company?
- About how many text messages do you send in a day?
- Who is the youngest person you know who has a cell phone?
- What kind of features does your cell phones have?
- How long have you had a cell phone?
- What are some of the advantages and disadvantages of cell phones?
- Could you live without your mobile phone?
- How much do you spend a month on your cell phone?
- When did you first get a cell phone?
- Have your parents ever been angry with you because of your phone use?
- At what age do kids now get cell phones?
- Do you know how to use all the functions on your phone?
- Have you ever tried getting a date with your phone?
- Does it ever bother you when people use their cell phones?
- Who do you call most often?
- How many cell phones have you destroyed?
- What was the most expensive phone call you ever bought?
- Are you allowed to have your mobile telephone switched on in class?
- Is it illegal to speak on your cell phone while you are driving in your country?
- Do you think it should be illegal to speak on your cell phone while driving?
- Has your cell phone ever broken down? What did you do when your cell phone last malfunctioned?
- Have you ever lost your phone?
- Has your phone ever been stolen?
- Did you ever let the telephone ring without answering it?
- Are you aware of the current health risks associated with mobile phones?
- Do you know of anybody who has had the mobile phone stolen?
- What reason do you have a mobile phone? Work/personal/emergency
- Have you ever driven using your mobile phone?
- Now that you own a mobile phone would you ever consider not possessing a phone in the future?
- On average how many hours do you use your mobile phone weekly?
- Do you feel that these risks would stop you from using your mobile phone?
- Mobile phones can be seen as fashion statement, can this put pressure on you to renew your phone to the newest model?
- At what age do you think you should be allowed to have a mobile phone?
- How many texts do you send a month?
- What are the positive and negative effects of texting?
- What is texting similar to?
- Do you text when you drive? Why do you do it if you know it's dangerous?
- Do you prefer to text or talk on the phone? Why?
- Should there be a limit to how many texts a child or adult should send? Why?
- How is texting similar to chatting and how is it different?

Email

- How often do you send emails?
- How many email accounts do you have/need?
- What email provider do you use? (i.e. Hotmail, Gmail, Yahoo etc.)
- How much of the email that you receive is spam?
- Have you hand-written a letter and sent it to someone? If no, why not? If yes, how often do you send letters and to whom?
- Have you ever pressed “send” and then wished you hadn’t?
- If you could secretly view anyone’s email, whose email would you spy on?
- What was the best or worst email you have ever received?
- What can happen if someone steals your email password?
- Have you ever gotten a computer virus from email?